



Guides to the Policies, Standards and Licensing Requirements for Holiday Homes in Abu Dhabi





Guides to the Policies, Standards and Licensing Requirements for Holiday Homes in Abu Dhabi



Table of Contents

1.	Introduction	6
1.1	Abu Dhabi Tourism	6
1.2	Purpose of the Manual	6
1.3	Definitions	7
2.	Policies	8
3.	Administrative Requirements	12
4.	Inspection	14
5.	Financial Requirements	15
6.	Operational Requirements	16
6.1	Minimum Mandatory Criteria and General Requirements	16
7.	Terms and Conditions	19
8.	House Rules	21
9.	Fees table for issuing Holiday Homes licences and relevant services	23
	Annex – Evaluation of applications to license multiple units for a single owner against the impacts on the hospitality industry	24

1. Introduction

1.1 Abu Dhabi Tourism

Tourism has become one of the largest and most dynamic sectors globally. The development and growth of this vital sector has a significant influence on the economy and, ultimately, the development of the whole region. The impact of ongoing growth in the Abu Dhabi tourism sector can be felt on development in other areas, from infrastructure to policies, services and the local market.

Through its active promotion of the tourism sector, the Department of Culture and Tourism - Abu Dhabi continues to fulfil its responsibilities towards the support of economic diversification by boosting tourism's contribution to the overall economy of the emirate.

DCT Abu Dhabi offers an authentic, family-friendly experience with world-class accommodation. In 2020, the emirate of Abu Dhabi had 168 hotels and over 32 thousand rooms across all star classes and hotel categories. Now, with the aim of diversifying tourism accommodation options in the destination for different visitor segments and to accommodate continuously developing interests and types of vacations, DCT Abu Dhabi has introduced a new accommodation type to the Emirate: the Holiday Home.

1.2 Purpose of the Manual

In 2020, new regulations governing the provision and use of Holiday Homes were introduced in the Emirate of Abu Dhabi. Abu Dhabi is aiming to create more accommodation options that would service different tourist segments. The objective of these regulations is to ensure the visitor experience in the Emirate of Abu Dhabi is maintained at current standards of excellence, regardless of the type of accommodation chosen, and to promote the Emirate as a destination of excellence and distinction.

This manual provides a full set of the information required to unit owners and to authorised operators who are interested in the Holiday Homes business. The manual will take you through the basic requirements that you will need to know before and after operating a Holiday Home.

In accordance with DCT Abu Dhabi Establishment Law No. 8/2018, and Resolution No. 23/2018 regarding the additional mandate of DCT Abu Dhabi, Resolution No. 3/2020 concerning Holiday Homes in Abu Dhabi and its amendments in Resolution No. 51/2023, and ADAFSA Chairman resolution no. 3/2023 concerning practicing economic activities in farms in Abu Dhabi, this manual works hand-in-hand with the set by-laws and procedures of the Holiday Homes Licencing System, DCT Abu Dhabi Chairman resolution No. 4/2020 regarding amending the schedule of violations attached to Law No. 13/2006 regarding monitoring tourist establishments in the Emirate of Abu Dhabi, in a manner that does not contradict the valid real estate and housing legislations.

This policy was prepared by the Tourism Policy Section and the relevant departments at DCT Abu Dhabi, and it was reviewed and verified by the Legal Affairs Department and approved by the competent authority at DCT Abu Dhabi.

This policy has been edited in both Arabic and English. In case of a conflict, the text of the Arabic language is considered applicable. The policy has been issued in 2020 and revised in 2023.

1.3 Definitions

DCT Abu Dhabi	Department of Culture and Tourism – Abu Dhabi
Department	The department responsible for regulating Holiday Homes activities at DCT Abu Dhabi.
Resolution	DCT Abu Dhabi Chairman Resolution No. 3/2020 concerning Holiday Homes in Abu Dhabi and its amendments in Resolution no. 51/2023.
Holiday Home	Taking into account the legislation related to real estate and housing units, a Holiday Home is considered a unit that is allocated for practicing the activity of Holiday Homes in accordance with the requirements and criteria approved by DCT Abu Dhabi, including residential apartments, villas and houses, farms, caravans, and any other form of accommodation as approved by the Department as a Holiday Home according to the licencing requirements and standards. Units should be privately owned and licenced as a whole and not individual rooms.
Unit	Refers to Holiday Homes as described above.
Owner	The owner of the unit, whether it is a normal person or a legal person.
Owner Operator	Any normal or legal person who is authorised to practice the activity of Holiday Homes in accordance with the applicable resolutions and legislations. Professional operators are licenced by the Department of Economic Development – Abu Dhabi in accordance with the applicable resolutions and legislations.
Terms and Conditions	The Terms and Conditions upon which a Unit is offered, booked and occupied as a Holiday Home under the contract between the Owner/ Operator and Guest must adequately cover and be consistent with the Regulations.
House Rules	The rules which each Guest (and Guest's visitors, as applicable) must comply with when renting a Holiday Home.
Manual	Guide to the Policies, Standards and Licencing Requirements for Holiday Homes in Abu Dhabi

2. Policies

Regulatory Environment

DCT Abu Dhabi is the entity responsible for administering and regulating Holiday Home activities in Abu Dhabi.

The activity of Holiday Homes or the provision of any related tourism services to it may be practiced only after obtaining the necessary licence from DCT Abu Dhabi.

The guidelines, requirements, and standards presented in this Manual provide the minimum operating requirements to ensure a high-level customer service experience and contribute to the success of the experience for visitors, as well as to ensure their safety.

Prior to licencing, the activity Operators will have to sign the operating procedures form and accept the Terms and Conditions related to operating this activity in the Emirate of Abu Dhabi.

All records related to the activity and its reservations (e.g. number of bookings, number of guests, nationalities, length of stay, prices per night, revenues, purpose of the visit etc.) are subject to review by DCT Abu Dhabi, therefore, they must be kept and presented as required by DCT Abu Dhabi.

Licensees must comply with the requirements of the relevant government entities and obtain the necessary approvals prior to operating the activity..

DCT Abu Dhabi may refrain from issuing licences at any given time for reasons related to regulatory aspects and the applicant may file grievances against such decisions.

The Department has the right to stop a valid licence and suspend its activity in any of the following cases:

1

Violating the provisions of the decisions of regulating Holiday Homes issued according to it or any related legislation.

2

If the Holiday Home no longer meets the permit requirements.

3

Using the Holiday Home for anything other than its intended purpose.

4

Using the Holiday Home for unlawful purposes or against public morals.

5

If the Holiday Home is a place to implement a court ruling.

6

Any other cases required by the public interest.

Eligible Units

A Holiday Home may be an apartment in a residential or mixed-use building, a town-house or an independent villa, a private farm, caravan, or any other unit meant for accommodation purposes. However, not every residential unit is eligible to become a permitted Holiday Home. DCT Abu Dhabi will review received applications and decide on eligibility of the unit based on the set requirements listed in this Manual, with the need to be committed to using the units according to the purpose for which they were allocated.

The activity of Holiday Homes can be practiced in real estate units located in development projects, commercial hubs, agricultural land, or licenced residential and investment lands, subject to the following conditions:

- Units to be licensed as holiday homes should be approved by the relevant authorities
- Meeting the requirements of security, safety, environment, health, general tranquillity and general appearance, as well as providing basic service facilities.
- The number of occupants per room should not exceed 3 persons.
- Not to use lounges and hallways as bedrooms.
- It is prohibited to divide the Unit for rental purposes.
- That the Unit is one of which it is permissible to use by leasing, with the exception of farms, and is not intended for any social use.
- It is prohibited to rent out Units for which demolition licences have been issued, in whole or in part.

The Owner is permitted to licence one Unit only; and can apply for additional Unit permits subject to approval by DCT Abu Dhabi.

The approval to grant the same Owner multiple Unit permits will follow DCT Abu Dhabi's standards, policies and requirements as applicable to the evaluation of Units and their impact on the hospitality and tourism accommodation industry. (Please refer to the annex for more details on the process followed by DCT Abu Dhabi to evaluate requests for multiple Unit permits).

Geographic locations for the Holiday Home activity

Legislation provides the ability to licence Units as Holiday Homes in all regions of the Emirate of Abu Dhabi, including free zones, private development areas and real estate complexes, farms, and others, as decided by DCT Abu Dhabi.



Eligible applicant

It is permitted to practice the activity for the owner of the housing Unit, whether it is a normal person or a legal person:

Normal person: It is the normal person who owns a Unit, and this includes any group of normal person(s) who jointly own a Unit, according to what is stated in the title deed issued by the designated local authority.

Legal person: A legal person who owns a Unit, and that includes any group of legal person(s) and any group of people who jointly own a Unit as long as one of them is a legal person, according to what is stated in the title deed issued by the designated local authority as well as any person authorised according to the procedures by a legal person.

Tenants renting residential Units are not allowed to operate these Units under the Holiday Homes activity, unless authorized by the Unit Owners.

Length of Stay Conditions

DCT Abu Dhabi has the right to specify a minimum or maximum length of stay for each Unit, as long as each rental contract does not exceed three consecutive months.

DCT Abu Dhabi has the right to impose a maximum number of rent outs per Unit per year.

Implementation

To ensure an effective governance of the Holiday Homes activity, the regulations will be implemented through:

DCT Abu Dhabi through monitoring owners and operators to ensure the compliance with the Laws and relevant Resolutions.

The Owner/Operator through fully complying with the laws and requirements and comply with providing all required information and provisions to the visitors.

The visitor through abiding by the terms and the house rules conditions.

Inquiries and Complaints

- For inquiries related to Holiday Homes licencing, please contact the DCT Abu Dhabi Licencing and Regulatory Compliance Department at info@dctabudhabi.ae
- For complaints and resolution of disputes related to the activity of Holiday Homes or any suggestions, please contact info@dctabudhabi.ae or contact the Abu Dhabi Government Contact Centre at: 800555

Existing Regulations

The provisions of the Resolution No. 3/2020 regarding the regulation and licencing of Holiday Homes in the Emirate of Abu Dhabi and its amendments in Resolution No. 51/2023, and the relevant legislations apply, unless otherwise stipulated in this Manual.

Relevant Regulations

Law No. 8/2018 regarding the Establishment of the Department of Culture and Tourism – Abu Dhabi, Law No. 13/2006 regarding monitoring tourism establishments in the Emirate of Abu Dhabi and its amendments, Executive Council Resolution No. 23/2018 regarding additional mandates of the Department of Culture and Tourism – Abu Dhabi, DCT Abu Dhabi Chairman Resolution No. 4/2020 regarding amending the schedule of violations attached to Law No. 13/2006, and the related real estate or agricultural land related legislations.

Updates to Regulations

DCT Abu Dhabi has the right to update the operating and administrative procedures and requirements, and the concerned parties will be informed through appropriate methods.

3. Administrative Requirements

Licensing Requirements – New Applications

Individuals interested in practicing Holiday Home activity should contact DCT Abu Dhabi's Licensing and Regulatory Compliance Department after reviewing this Manual available on DCT website at www.dctabudhabi.ae

This applies for the following:

- a. Submitting an application for a new licence
- b. Renewing licenses

Applications are submitted to the Department in DCT Abu Dhabi on the form prepared for this purpose through the licensing system, attaching the required documents and paperwork as determined by the relevant Department:

1. Licence Application Form available on DCT *website.
2. Photocopy of the passport/Emirates ID of the Owner.
3. The Unit certificate of insurance.
4. Unit's deed, issued by the relevant authorities to identify the Unit's location, boundaries, size, ownership, and any restrictions or modifications to its use.
5. Any additional documents as requested by DCT Abu Dhabi, including but not limited to lease contract, or any other legal document as applicable to the Unit type and conditions.

For the Operators if applicable:

- Company's Licence
- Copy of Unit Owner's passport or Emirates ID
- Good conduct certificate from Abu Dhabi Police
- Any additional documents as requested by DCT Abu Dhabi

Unit's requirements:

- Meet DCT Abu Dhabi's minimum mandatory requirements
- Comply with other entities regulations and requirements as stated under the Operational Requirements section.

Application Review

The licences will be subject to DCT Abu Dhabi's review and approval before the activity can be implemented.

All Holiday Home submissions will undergo an internal DCT Abu Dhabi review process with all concerned sectors to assess the application.

*<https://dct.gov.ae/en/what.we.do/tourism/licensing/classifications.aspx>

DCT Abu Dhabi may reject a licencing application in the following cases:

- a. If the applicant does not meet the requirements as listed under section: Policies/Regulatory Environment
- b. If the Unit is a grant, and can't be used for other purposes according to the legislations of the concerned authorities
- c. If the detailed licencing requirements have not been met.
- d. If the Unit doesn't meet the minimum requirements as set in this Manual

License issue policy

Licence is valid for one year. Renewal request to be submitted as per DCT Abu Dhabi licencing procedures.

Renewal application should be submitted within a month of the expiry of the licence, otherwise, the violation is stipulated according to the schedule of violations applied to Holiday Homes.

DCT Abu Dhabi will send a reminder notice through the online licencing system or e-mail six to eight weeks before the expiration date of the licence.

In case of expiration, the Owner should refrain from practicing Holiday Home activity.

Administrative revocation cases

The Department may revoke the licence administratively for the following reasons:

1. The expiration of the licence
2. Ceasing the activity at the request of the Owner
3. Transferring the ownership of the Unit to another person.
4. Any other developments according to the legislation in force and at the discretion of DCT Abu Dhabi.

License cancellation procedures

The licensee is required to stop practicing the activity permanently only after obtaining the prior approval of DCT Abu Dhabi, according to the following procedures:

- Submit a request to cancel the licence to DCT Abu Dhabi
- Obtain a clearance from the Finance Department related to the tourist fee
- Ensure that all dues and violations are paid, if any
- Issue a certificate of cancellation by DCT Abu Dhabi

License Fees For Units

A non-refundable licence application fee of 900 AED besides other fees stated under the table of fees in the annex.

The fee is paid annually as the Unit license is renewed on annual basis.

4. Inspection

DCT Abu Dhabi Inspectors must be given full access to the Units at any suitable time.

Inspections will be conducted on the Units when they are not booked.

All inspectors from DCT Abu Dhabi must carry DCT Abu Dhabi identification cards while on duty and licencees may request proof of identification prior to providing information.

DCT Abu Dhabi Inspectors may visit premises to:

1. Ensure compliance with DCT Abu Dhabi legislation and operating standards.
2. Review complaints

If the inspector finds valid evidence that a violation of DCT Abu Dhabi's regulations has occurred, the inspector has the right to request that a licencee should amend the situation in an appropriate manner as per attached table of fines.

An investigation will take place in case of any violation(s) or potential problem(s) of a Unit reported by the police and other government entities or the public.

An Inspection Report will be conducted by an inspector detailing the violation(s), with indicating the period for the required corrective measures.

The licencee and employees are not allowed to delay or obstruct the progress of the inspection. Full cooperation with the inspectors, including answering all reasonable questions, is required with regard to the management and operation of licenced Units.

5. Financial Requirements

Reference is made to the Executive Council Resolution no. 1/2020 concerning Licensing and Regulation of Holiday Home in the Emirate of Abu Dhabi, and the Executive Regulations in accordance with DCT Abu Dhabi Chairman Resolution No. 94/2018 for monitoring the revenue of hotels and tourism establishments in the Emirate of Abu Dhabi and the collection and disclosure of tourism fees of 6%, according to the following:

Tourism Fee

The value of the 6% Tourism Fee shall be collected from the total invoice amount issued to the guest subject revenues provided that it is:

- a. Declared on all invoices.
- b. Declared on the guest card or price lists.
- c. Duly documented according to accepted accounting principles.

Payment due date

The payment due date shall be adopted based on the date on which the aforementioned 6% tourism fees were deposited into the bank account belonging to DCT Abu Dhabi within a maximum period of fifteen (15) days on the month following the due date month, whether the fees were paid by check, cash deposit, bank transfer, credit card or any payment method accepted by the relevant authorities for delivering the sums due to DCT Abu Dhabi.

Payment methods supported by DCT Abu Dhabi

The tourism fee should be paid by check, cash deposit, bank transfer or credit card.

Bank Name: Abu Dhabi Commercial Bank

Account Name: Department of Culture and Tourism

Account Number: 10179268020001

IBAN: AE220030010179268020 001

Swift Code: ADCBAEAA

Holiday Homes Obligations

Licenseholders are obligated to the following:

1. Keeping accounting books and records according to recognised accounting principles and maintaining all related documents and invoices.
2. Providing data stating the number of reservations, occupancy, the nationalities of guests, the purpose of the residence, and other data as per DCT Abu Dhabi's request.
3. The Department may at any time review and audit the annual financial statement and the final accounts approved by the external auditor when required, the accounting books and records of the Unit, and all bills and documents related to it to verify the Unit's revenue.
4. If the Unit stopped the activity for any reason, it must notify DCT Abu Dhabi in writing. The tourism fee is calculated at 6% for the period prior to the cessation, and payment should be made to DCT Abu Dhabi within (60) days from the date of the cessation.

The licence holder should pay all the fees incurred. The delay in payment entails a delay fine at the rate of 20% annually of the fees due in addition to application of the violations list related to the management of Holiday Homes.

6. Operational Requirements

6.1 Minimum Mandatory Criteria and General Requirements

This section explains the basic standards and requirements to be provided in the Unit to achieve the minimum requirements necessary to ensure the safety of lives and property, as well as providing a distinguished service to guests.

Building Safety, Security, and Access

Take the necessary approvals or/and no-objections from the Abu Dhabi Civil Defence Authority in order to ensure the provision of the minimum safety standards required, and to enable and facilitate the operations of firefighting and rescue agencies to perform their duties in Holiday Homes, as specified in the UAE Fire and Life Safety Code of Practice.

Obtain a certificate that meets the requirements of preventive fire safety periodically according to the relevant procedures.

Provide adequate lighting for the public entrance, corridors and stairways to ensure safety during the hours of darkness.

Provide at least one additional exit for the Unit.

Provide an assistance and maintenance contact number in case of emergency.

Provide emergency numbers in Arabic and English.

Provide emergency equipment (Fire Extinguisher/ Fire Blanket/ Gloves/Torch or Candle with Matchsticks).

Provide emergency lights, exit signs, fire alarm devices, escape devices and fire sectors, emergency signs and fire evacuation, according to the requirements of the Abu Dhabi Civil Defence Authority within the UAE Fire and Life Safety Code of Practice.

Provide all measures to reduce the risk to life of fire impacts, including the hazards of smoke, heat and toxic gases that are produced during a fire.

Provide all measures to reduce the risk to all the structural components of the building or facility from the effects of the fire, including the dangers of smoke and heat produced during the fire or all special materials within the building or facility to be protected in particular.

Security and Surveillance Cameras/ CCTV

Unit entrance to be controlled by security camera(s), as per the requirements of the Emirate of Abu Dhabi (Monitoring and Control Centre Abu Dhabi).

Deck and balcony areas and swimming pool

Secure balcony and deck fully with a door and lock.

Balcony and deck must have a fence.

Units that have swimming pools should have appropriate signage, safety equipment, floating equipment and first aid kit.

Guest Rooms

Provide adequate seating in the living room suitable for the number of guests.

Provide adequate dining table.

Offer bed with quality mattresses, clean sheets, pillows and bed covers of appropriate proportions.

Provide extra sets of sheets, pillows, and bed covers.

Provide curtains or other means of ensuring privacy.

Provide electric iron and ironing board.

Provide colour TV, with remote control.

Provide tissue box.

Guest Bathrooms

At least one bathroom for each Unit and should be equipped with shower

Provide wash basin with mirror

Provide lidded toilet

Provide hook for clothing

Offer hot and cold running water

Provide clean towels suitable for the number of guests

Provide basic bathroom essentials (e.g. hand soap, toothbrush, toothpaste, toilet paper, etc.)

Public Areas

Provide clean and well-maintained backyard, if available

Ensure all public areas are free from hazards

Provide elevator for a building that is more than 3 floors

Cleaning Services

Provide a contract with one services company for the unit to be fully cleaned at least twice for each stay: before check in and after check out.

Inform the guest at the time of booking of any additional services and applicable costs

Ensure availability of basic cleaning materials and equipment

Offer sink and draining board

Kitchen

Provide hot and cold running water

Provide cooker with oven

Provide one refrigerator

Provide clothes drying stand

Provide covered waste bins

Provide glassware, cutlery (tableware): two sets per room (or equivalent to number of guests), in addition to cooking utensils

General Requirements

Ensure that water, electricity and air conditioning services are available at the time the Unit is offered to lease

Provide a House Rules Manual for the guests to be placed in a clear place and contain a contact number for the unit

Owners/operators must specify the dedicated areas for smoking and provide ashtrays for smoking, if applicable

Provide a list of emergency numbers (AD Police, AD Civil Defense Authority, Ambulance) at a visible and clear location

7. Terms and Conditions

The Terms and Conditions upon which a Unit is offered, booked and occupied as a Holiday Home must be communicated to and agreed upon between the Owner/Operator and guest. It should adequately cover and be consistent with the Regulations.

Formalities

Agreement to the terms and conditions of the rental must be in digital format (e.g. via email or attached to booking information/confirmation).

Must include the information required in this table

Must be written in both English and Arabic

The terms and condition must be clear and straightforward

The guest has the right to receive them before booking, to read and sign

General Conditions

The Terms and Conditions must include:

- Address and description sufficient to identify the particular Holiday Home;
- Guest's name, residential address, email and phone number(s);
- Dates of occupancy and check-in/check-out times;
- Total rental amount payable and any other charges;
- Amount and timing for payment of deposit and balance of moneys due;
- Provisions on variation, cancellation and forfeiture or refund of moneys paid;
- Contact details for the Owner/Operator and their nominated representative, if applicable;
- The Terms and Conditions must not contradict the UAE and Abu Dhabi's laws governing civil and commercial transactions;
- Cancellation and refund policy must be clearly communicated to the guest at the time of booking;
- Payment methods and timings must be clearly communicated to guests at the time of booking;
- Taxes and any additional charges should be clearly displayed in addition to the Unit rate before the booking.

Booking Conditions

Guests are granted limited permission to occupy the Unit for temporary accommodation purposes.

Guests should be advised that failure to comply with the Terms and Conditions may result in charges against the security deposit.

Security deposits should be administered, processed and accounted for and any balance released or returned to the guest as soon as possible following their departure in accordance with the applicable laws.

Maximum number of guests and visitors

Specify a maximum number of guests allowed in each Unit, subject to the Unit size as per regulations for residential units capacity and other relevant regulations.

General obligations of guests and visitor

Guest must comply with all House Rules listed under this Manual.

Respect the residential amenity and security of the Unit and neighbours.

Control and be responsible for visitors and ensure that visitors comply with the House Rules.

Notify the Owner/Operator of any disputes or complaints as soon as possible.

Comply with any instructions from the Operator and security services during their stay.



8. House Rules

House Rules must be provided from the Owner/Operator to the house guest upon arrival or placed in a clear place.

Noise and residential amenity

Guests must not create noise which is offensive to occupiers of neighbouring units especially at night time and during arrival and departure at any time throughout the occupancy.

Offensive noise is prohibited and may result in termination of permission to occupy the Unit, eviction, loss of rental fees paid and extra charges for security and other expenses which may be deducted from the security deposit, if applicable.

Guests are prohibited to conduct any parties and such activities that can cause noise.

Guests and Visitors

Guests are responsible for ensuring the limits set on guests number is complied with at all times.

Guests are responsible for ensuring that visitors comply with these House Rules.

Parking

Guests must use the dedicated parking for the Unit, if available.

Using parking dedicated to other neighbours is not allowed.

Use public parking in case of no dedicated parking.

Garbage and recycling

Daily garbage must be disposed of by the guest with the usual practice at the Unit in the allocated bins, and excess rubbish must not be left in public or common areas.

Security

Guests are responsible for closing and locking all windows and doors to maintain security and prevent dust, rain and water damage.

Swimming pool (if applicable)

Guests and visitors must take all reasonable safety measures regarding the swimming pool, in particular with respect to safety risks to children.

Deck and balcony areas

Balcony and deck must be fully secured with a door and lock

Balcony and deck must have a fence.

Smoking

Guests must smoke only in the dedicated areas.

Pets

Guests must comply with pet policy set by the Owner.

BBQ

BBQ is only allowed in the designated areas.

Fire and Charcoal must be completely extinguished after use.

Damages and breakages

Damages and breakages must be reported to the Owner/Operator.

Operating Owners are entitled to charge a security deposit to protect against damages and fractures, and inform the guest at the time of booking.

On departure arrangements

Guest must keep the Unit clean.

Guest must return the key as agreed with the Owner/Operator.

Emergency Contact

In the event of an emergency relating to the Unit, the guest should contact the Owner/Operator's contact number.

Compliance

The Owner and Operator reserve the right to terminate permission to occupy, and to evict from the Unit, guests or visitors who refuse to follow these House Rules or who cause a nuisance.

9. Fees

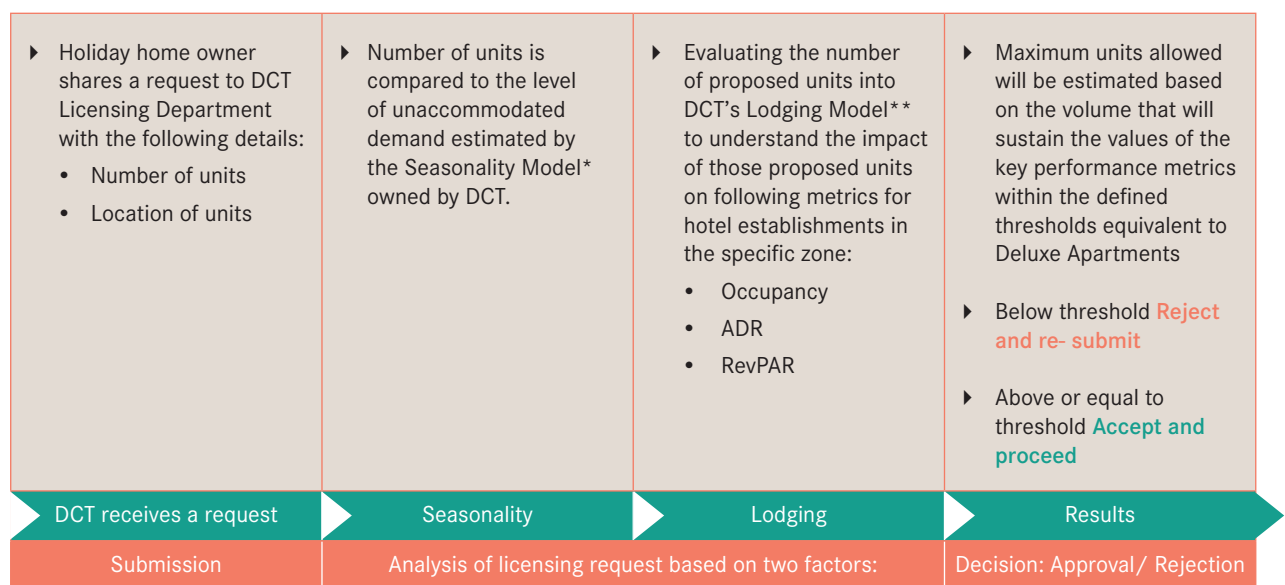
Fees table for issuing Holiday Homes licences and relevant services

SERVICE	FEE (in Dhs)
Amendments request on Holiday Homes License	150
Issuance of 'To whom it may Concern' letter	160
Request to issue copy of any related document for the Holiday Homes activity	160
Registration in the online system for Holiday Homes	1550
Amendments request on the approval for renting licenced Holiday Homes	160
Licencing /renewal fees for the Holiday Homes activity	900
Re-inspection fees	1040
Issuance of Classification Certificate (if applicable)	1040
Amendments on Classification Certificate (if applicable)	160

Annex:

Evaluation of applications to license multiple units for a single owner against the impacts on the hospitality industry

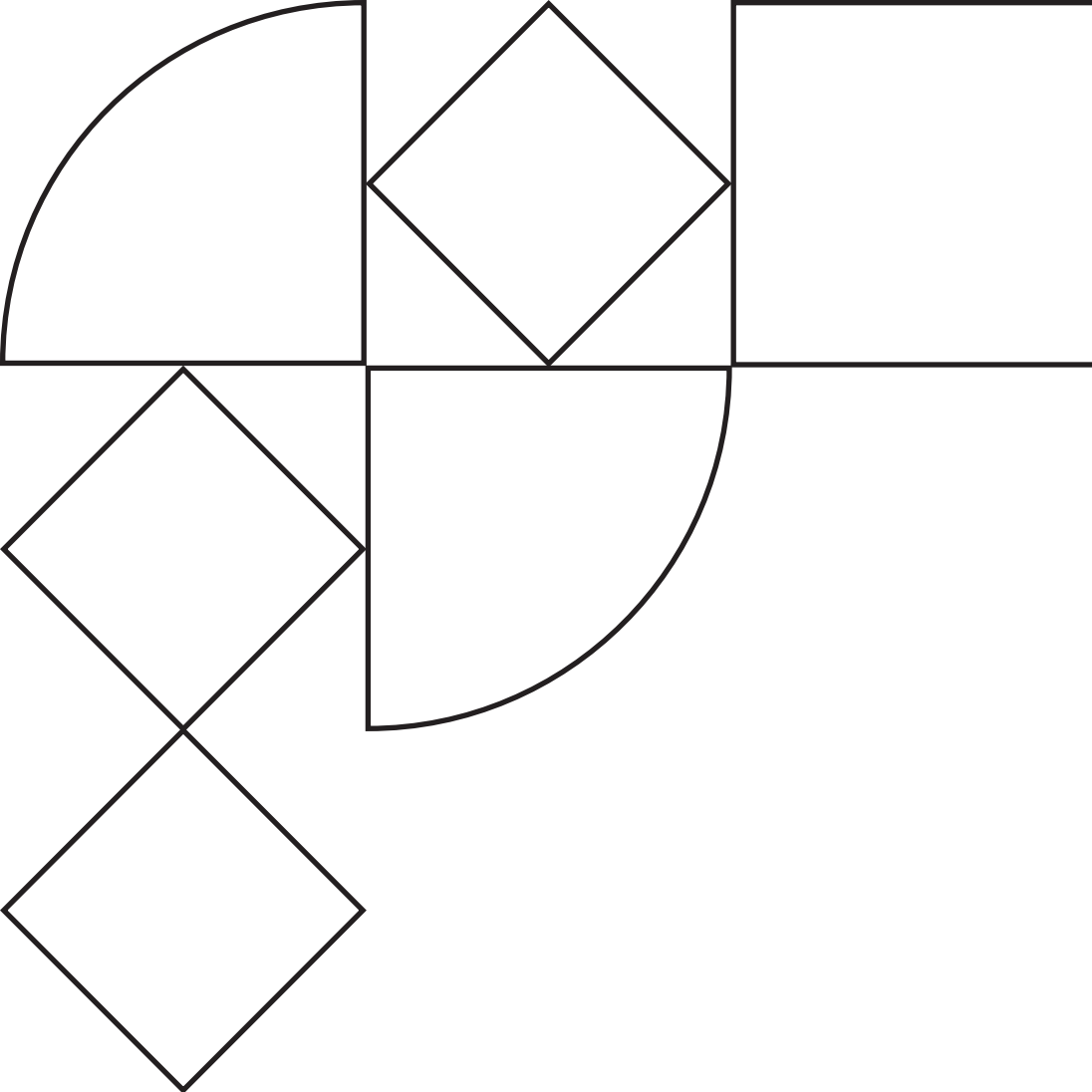
In the case of multiple applications by the same owners, DCT follows an evidence-based approach to evaluate the number of holiday home units that can be licensed for a single owner. The objective of this evaluation is to estimate the maximum number of units allowed in a certain zone to balance the implications on the performance of the hospitality industry.



* DCT Seasonality Model aims to estimate unaccommodated demand for tourism accommodation, accounting for different seasons.

** DCT Lodging Model is used for planning tourism accommodation needs and for the evaluation and licensing of new hotel properties.







دائرة الثقافة والسياحة
DEPARTMENT OF CULTURE
AND TOURISM